Precinct Central Touchpad

Poll Worker Training Guide

Early Voting

State of New Jersey





Precinct Central Touchpad | Poll Worker Training Guide



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Assembly

Follow the steps below to setup the Touchpad Check-In Stations prior to the opening of the polls.

1.	Set the carrying case containing
	the Touchpad units on the check-
	in table.



2. Open the case by unlatching the two locks at the top of the case.



3. Once opened, you will see a Touchpad, an ExpressVote printer with an attached print server, and their associated charging cords and accessories.



4. Remove the Touchpad, ExpressVote printer, and print server with cords from the case and place them on the table along with the charging cords and accessories.



5. Remove and power on the Nighthawk and plug in to the power source. (Nighthawk model will vary).



6. Open your Touchpad by inserting your finger under the tab opposite the hinge. Open the case as if opening a book, break the binding and flip open. Set the Touchpad on the table.



7. Locate your charging cord. Insert the compatible end of the white charger into the charging port of the Touchpad.



8. Plug the brick into a power outlet. The Touchpad will now turn on automatically.



9. Plug in the ExpressVote printer and Print Server. Verify that both are powered on – you should see a steady red light when the print server is powered on.



10. To set up the Epson thermal printer, start by connecting the charging block to its power cord.







11. Plug the power cord into an outlet.		
12. Push the power button at the top of the printer to turn it on.	The control of the co	
13. All hardware is now set up and ready to start.		





Logging into the Touchpad

1. Perform a test print each morning to ensure your ExpressVote printers are paired correctly.

Start by opening your Troubleshooting menu and navigating to the Expressvote printer section.

Load your ExpressVote printer with ballot stock and tap on *Test Printer*.

Once the ballot has printed, continue with login.



- 2. The EPB application will automatically launch. Prior to logging in, verify that, if using a printer, the printer icon is green. Further, verify the charging icon is green. Most importantly, verify that there is a green connectivity icon in the *Connectivity and Sideways Status* bar, not a red broken heart. Once finished, touch the green START button to begin logging in.
- 3. Enter your full first and last name using the pop-up keyboard and touch CONTINUE.





4. Enter the password given then touch UNLOCK DEVICE.







5. If printers are being used for this election in your county, a Poll Opening Report will print. Touch CONTINUE to complete the login process.



6. The Zero Report will print. Touch CONTINUE to get to the Launchpad.







The Launchpad

This is your home screen. After every check-in you should arrive back at this screen.



At the top of the screen you will see:

- 1 Troubleshooting Menu
- 2 Jurisdiction Name
- 3 Launchpad Menu

At the bottom of the screen you will see:

- 4 Voting Location, Job Title, and Username
- 5 Connectivity and sideways status
- 6 Battery status

Yellow and Green Search Buttons

To search for a voter by scanning their ID, touch DRIVER'S LICENSE SCAN

To search for a voter manually, touch MANUAL VOTER SEARCH





The Launchpad Menu

The Launchpad Menu provides menu options to access additional system functions.



- Check-in Logs Use this feature to view a running log of all check-ins.
- Check-in Totals View running totals of different ballot styles issued throughout the day.
- Spoil Ballot Use this feature to spoil and / or reissue a ballot to a voter
- Help Guides View Informational guides and videos on Election Day.
- Important Phone Numbers Gives access to a directory of phone numbers for election officers and voting equipment assistance.
- Enter Wait Time Upload current wait times back to the Elections Office
- Request Assistance Allows poll workers to notify the Elections Office of any incidents or concerns at a polling location
- Logout Use this feature to temporarily logout for a break or to close the election at the end of the day.



Searching for a Voter

Manual Voter Search

1. To search for a voter using a valid ID type, touch the yellow Manual Voter Search button on the Launchpad screen.

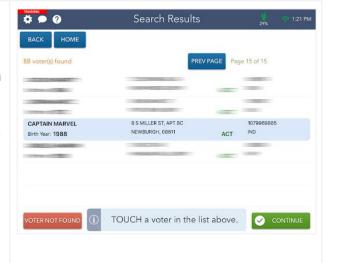


2. Using information provided by the voter, use one of the five available search options to search for the voter's record. Enter the voter's information into the search fields chosen by using the on-screen keyboard and touch the green SEARCH button to continue.



3. If only one voter matches the search criteria, the Voter Identification screen will appear automatically. Continue checking in your voter.

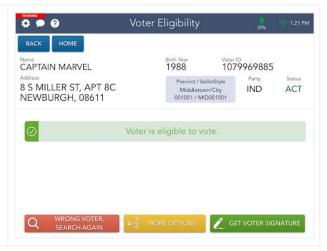
If more than one voter matches the search criteria, your screen will look like the one on the left with a list of all possible matches. Touch the correct voter from the list and then touch the green CONTINUE button.



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4. After you select a voter, you will be redirected to the Voter Eligibility screen. The voter's information will be displayed. Touch GET VOTER SIGNATURE to navigate to the Voter Signature screen.







Searching for a Voter

Scan Photo ID or Barcode from Sample Ballot

1. To search for a voter using their state ID, touch the green Scan ID (If Provided) button on the Launchpad screen.



2. Place the state ID in front of the camera lens on the back of the Touchpad so that it can be seen in the green box on the screen. The Touchpad will begin scanning automatically.



3. After you've scanned the voter's ID, you will be redirected to the Voter Eligibility screen. The voter's information will be displayed. Touch GET VOTER SIGNATURE to navigate to the Voter Signature screen.





Checking-In a Voter

1. Once you have found the correct ٥ Voter Eligibility voter, their information will display on the Voter Eligibility screen. 1085838477 1947 WONDER WOMAN on District / Ballot Style If the voter is eligible to vote via a 54 JOHNSTON ST KEARNY TOWN-02-05 / WEST NEW YORK, 08611 regular ballot, the screen will display a green "Voter is eligible to Voter is eligible to vote. vote" message. Select **GET VOTER SIGNATURE** to continue processing them. WRONG VOTER,
SEARCH AGAIN

MORE OPTIONS

MORE OPTIONS

MORE OPTIONS 2. The Voter Signature screen will appear. Tilt the Touchpad screen toward the voter and have them ndictable offense under any federal or State laws. I UNDERSTAND THAT ANY FALSE OR sign with the provided stylus. Once election, am not on parole, probation or serving a sentence due to the conviction for an l swear or affirm that I am a U.S. critzen, live at the address above, am a least 18 years of age at the time of the election, have been a resident of the State and county at least 30 days before th they have signed, they will need to Please sign below select the DONE button. WEST NEW YORK, 08611 309 KEARNY TOWN-02-05 / TS NOTZNHOU 42 **MONDER MOMAN** 1085838477 Voter Signature ø 3. Flip the screen back toward you Voter Signature and verify that a complete and valid signature has been captured. WONDER WOMAN 1947 1085838477 Select the ISSUE BALLOT button Election District / Ballot Style KEARNY TOWN-02-05 / 54 JOHNSTON ST WEST NEW YORK, 08611 to continue. Verify signature signed by voter matches signature on file below Once signature is verified, continue to the next step by touching ISSUE BALLOT. Wonder Woman

CURRENT SIGNATURE

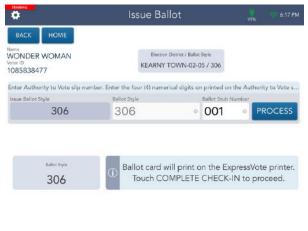
(1) on dix (1) oman



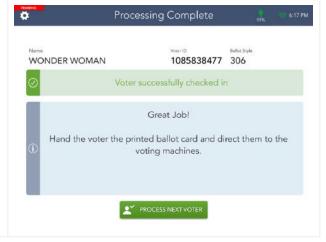
4. A popup will appear. Initial in the box, then select DONE.



5. Enter the Ballot Stub number in the *Ballot Stub Number* box and press **PROCESS**.



 Great job! Hand the voter the printed ballot card and direct them to the voting machines. Press PROCESS NEXT VOTER to proceed.





Spoiling a Ballot

1. To spoil a ballot, open the Launchpad Menu and select the SPOIL BALLOT link.



2. Search for and select the voter check-in you would like to spoil, then click the green SPOIL button.



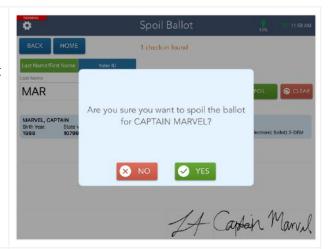
3. Select the reason the ballot is being spoiled and whether or not you will be issuing the voter a replacement ballot. After you've done so, select CONTINUE.





4. Select YES to confirm that you would like to spoil the ballot.

If you are not issuing a replacement ballot, steps 5-6 will not apply to you. Instead, you will be redirected to the Processing Complete screen where you can begin processing the next yoter.



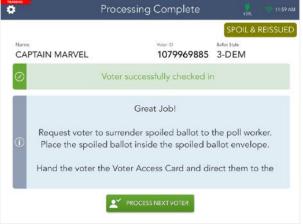
5. The Voter Signature screen will appear. Ask the voter to review the oath displayed above the signature line, then have them sign with the provided stylus. Once they have signed, they will need to select the DONE button.

Once they have done so, tilt the screen back toward you and continue the voter check-in process as you normally would.

6. Once you come to the Processing Complete screen, review any additional instructions for reissuing ballots in the blue info box.

Select PROCESS NEXT VOTER once you have finished and move onto the next voter.





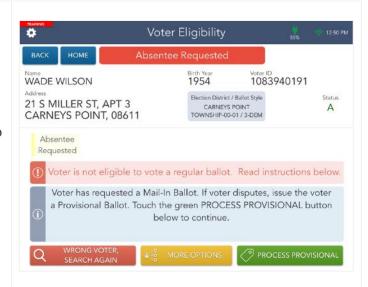




Mail-in Ballot — Requested

1. When a voter has requested a mail-in ballot and tries to vote in-person, they will have to vote provisional.

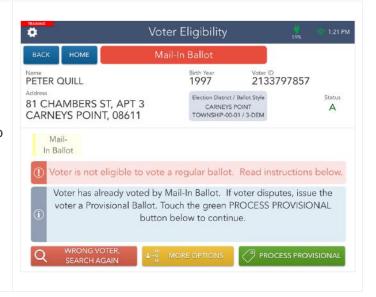
Select **Process Provisional** to continue. Check-in as usual.



Mail-in Ballot — Returned

 When a voter has returned a mail-in ballot and tries to vote in-person, they will have to vote provisional.

Select **Process Provisional** to continue. Check-in as usual.







Early Voted

 When a voter has early voted and tries to cast a ballot on Election Day, they will have to cast a provisional ballot.

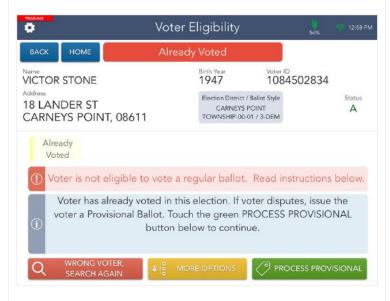
Select **Process Provisional** to continue.
Check-in as usual.



Already Voted

 When a voter has already voted and tries to cast a ballot on Election Day, they will have to cast a provisional ballot.

Select **Process Provisional** to continue.
Check-in as usual.





ID Required

 Some voters are required to present a form of ID to cast a ballot

Touch the **Record ID** button to proceed with the check-in.



 Select the ID type provided by the voter. If voter did not provide ID, touch Not Provided voter will vote provisionally.

Once the ID type is selected, check-in as usual.



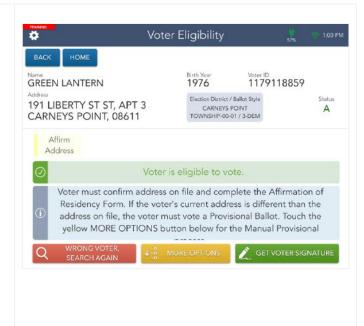


Affirm Address

1. In some cases, the voter must confirm the address on file and complete the Affirmation of Residency Form. If the voter's current address is different than the address on file, the voter must vote a Provisional Ballot.

Under the More Options dropdown, there are the following options: (1) Manual Provisional, (2) Challenge Voter, and (3) Request Assistance.

Once the steps above have been completed, touch **Get Voter Signature** and sign-in as usual.







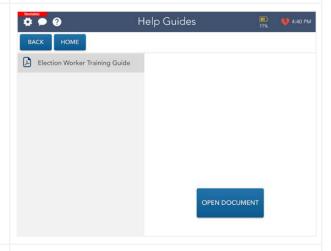
Help Guides & Phone Numbers

1. On Election Day, there may be times when questions come up. These questions can often be easily answered by reviewing information housed in the Touchpad. Informational documents and videos can be reviewed from the Touchpad, as well as contact information for key election staff. The Help Guides and Important Phone Numbers pages can be from the Launchpad Menu.



2. Once you have been redirected to the Help Guides page, a list of available videos and/or documents will appear in the left menu.

To view a document or video, select it from the list and select the OPEN DOCUMENT button.



3. Once you have been redirected to the Important Phone Numbers Page a list of contacts will appear.

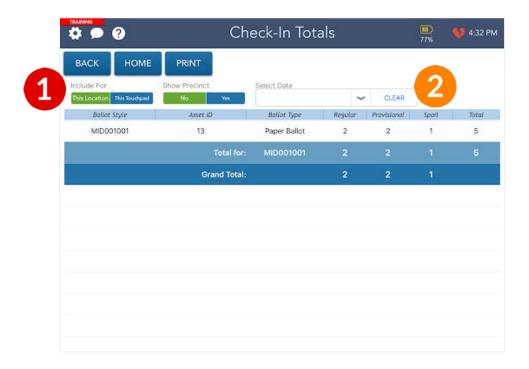
Select a contact from the contact list to view their phone number.





Check-In Totals

Select the CHECK-IN TOTALS link from the Launchpad Menu to view this screen. Here, you will be able to see a running total of all ballots issued throughout the day.

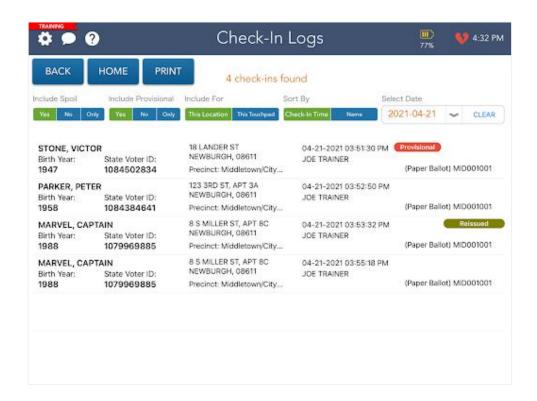


These totals allow you to account for all ballots issued. In the *Include* For section at the top left of the screen, select **This Touchpad 1**, To view only the current day's check-ins, select the appropriate date in the **Select Date** dropdown.



Check-In Logs

Select the CHECK-IN LOGS link from the Launchpad Menu to view this screen. During Election Day, a log is kept of all the voters who have been checked in on a particular Touchpad or at the location.



These logs allow you to account for all voters checked in as well as any spoiled and provisional ballots. To change from This Location to This Touchpad, select the appropriate button in the Include For section.

Select a voter to view an image of their signature.





Closing the Election

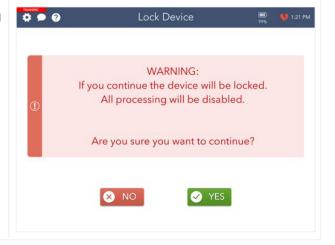
 Once the election has ended, it is time to close the election on the Touchpads. From the Launchpad, open the Launchpad Menu and select LOGOUT.



2. A pop-up will appear. Select the yellow CLOSE FOR THE DAY button to begin the closing process. This closing process will be completed at the end of each day.

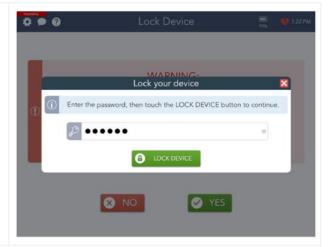


3. A warning screen will appear. If you are ready to close the election, select YES.

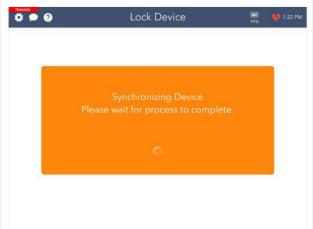




4. Enter the passwords you've been given to lock the device then select the LOCK DEVICE button.



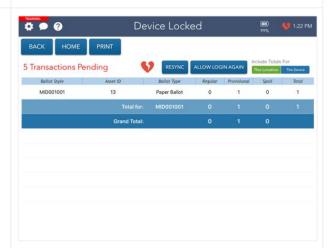
5. An orange screen will appear with a "Synchronizing Device" message. Wait for the message to disappear.



6. Congratulations, you have closed out your election!

If your Device has not sent all transactions, PENDING will appear in the left-hand corner.

Don't panic! This is normal. Complete the rest of your end-ofelection procedures.



7. Power down the Touchpad by holding down the power button. Place equipment back into their carrying cases.